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Error message on a domain controller that is running Windows Server 2008: "The client-side extension could not remove user policy settings for 'Domain Name {GUID}' because it failed with error code '0x8007000d The data is invalid.'"

Article ID: 977564 - [View products that this article applies to.](#)

SYMPTOMS

On a domain controller that is running Windows Server 2008, the following event may be logged in the Application log:

Log Name: Application

Source: Group Policy Registry

Date: time logging

Event ID: 8194 Task Category: (2)

Level: Error

Keywords: Classic

User: SYSTEM

Computer: COMPUTERTNAME

Description:

The client-side extension could not remove user policy settings for 'Domain Name {GUID}' because it failed with error code '0x8007000d The data is invalid.' See trace file for more details.

CAUSE

This issue occurs because the locally cached files are corrupted.

RESOLUTION

To resolve this issue, follow these steps:

1. Enable the tracing log for the registry and for the "service" client-side extension.

In the CSE log, search for "0x8007000d" to find the following information that indicates that the local cached XML file was corrupted:

```
Time log [pid=0x148,tid=0x3b54] GPH data file : C:\ProgramData\Microsoft\Group Policy\History\{GPO GUID}\Machine\Preferences
\Services\Services.xml Time log [pid=0x148,tid=0x3b54] Completed parse of GPH XML. [ hr = 0x8007000d "The data is invalid."
```

2. Search for the corrupted file.
3. Rename the corrupted file or delete the corrupted file.
4. Run the **gpupdate /force** command to allow for a new cached file to be created.

MORE INFORMATION

For more information about this issue, visit the following Microsoft Web sites:

<http://social.technet.microsoft.com/Forums/en-US/winserverGP/thread/111eabc0-78ae-4051-847d-64f0abe70b06> (<http://social.technet.microsoft.com/Forums/en-US/winserverGP/thread/111eabc0-78ae-4051-847d-64f0abe70b06>)

<http://blogs.technet.com/askds/archive/2008/07/18/enabling-group-policy-preferences-debug-logging-using-the-rsat.aspx> (<http://blogs.technet.com/askds/archive/2008/07/18/enabling-group-policy-preferences-debug-logging-using-the-rsat.aspx>)

Properties

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APPLIES TO

- Windows Server 2008 Datacenter
- Windows Server 2008 Enterprise